
**Oracle® Hospitality Cruise Shipboard
Property Management System**
Zebra ZXP SERIES 7 Installation Guide
Release 7.30.868

September 2015

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Preface

Audience

This document is intended for application specialist and users of Oracle® Hospitality Cruise Shipboard Property Management System.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL: <https://support.oracle.com/>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Revision History

Date	Description of Change
September 18, 2015	<ul style="list-style-type: none">• Initial publication.

1. Introduction

Utilizing the latest in Zebra card printing technology, the ZXP Series 7 provides high-volume, high-quality printing. The printer delivers fast yet reliable performance while offering users exceptional value by lowering the printer's cost of ownership. ZXP Series 7 prints sharp vivid cards with precise color control.

Zebra® ZXP Series 7™
Card Printer



Figure 1-1 - Zebra ZXP Series 7 Card Printer

1.1. Prerequisites

Installing a device with a correct firmware, driver and SDK version is essential. Download these setup files from the FTP release folder: /Fidelio/Fidelio Cruise SPMS/Release730/Hardware Drivers/Zebra/ZXP Series 7 and /Fidelio/Fidelio Cruise SPMS/Release730/Hardware Drivers/OMNIKEY 5321.

- Setup file: Zebra ZXP Series 7.zip
- SDK setup file for Operating System running on:
 - zmotif-sdk-32bit-v3-0-4.zip for Windows 32-bit System
 - zmotif-sdk-64bit-v3-0-4.zip for Windows 64-bit System
- Remove all previously installed driver, if any.
- Omnikey_5x2x_unattended_w7_x64_r1_2_26_140_0.zip

1.2. Supported Systems

- Windows 32-bit System
- Windows 64-bit System

1.3. Certifications

- Certified driver version: DZ7CG.03.00.00.00.
- Certified firmware version: fz7mg-03-00-00.
- Certified SDK version: v3.0.04.

1.4. Compatibility

Oracle® Hospitality Cruise Shipboard Property Management System (SPMS) version 7.30.868 or later. For customer operating on version below 7.30.868, database upgrade to the recommended or latest version is required.

2. Network Printer Settings

For card to be encoded via a network printer, a static network IP *must* be assigned before installation begins.

1. Connect the network cable to the Ethernet port on the rear of the printer for network connection or directly to the computer's Ethernet port.
2. Turn on the printer.
3. When the printer is in **READY** mode, press **MENU** on the Operator Control Panel (OCP).
4. Press **DOWN**, then choose **NETWORK SETTINGS** option, and then press **SELECT**.
5. Press **DOWN**, choose **SET IP ADDRESS**, and then press **SELECT**.
6. Press **CHANGE** to set in the *IP address* in each number block, using **NEXT** to move to the next block.

Press **EXIT** to return to the previous menu when the IP assignment completes.

7. Press **DOWN** and choose **SET SUBNET MASK**, then press the **SELECT**.

To enter the **SUBNET MASK**, use **CHANGE**, and enter the number in block using **NEXT** to move to the next block.

Press **EXIT** to return to the previous menu.

Note: The Ethernet printer does need to be in the same subnet as the host. It can be in a different subnet as long as it is reachable from the host.

8. Press **DOWN**, choose **SET DEFAULT GATEWAY**, and then press **SELECT**.
9. Use **CHANGE** to enter the number in each block and **NEXT** to move to the next set of number.

Press **EXIT** to return to the previous menu.

10. To save the settings, press **UP**, select **SAVE SETTINGS**, and then press **SELECT**.

3. Driver Installation

Installing the correct driver is essential for the printer to work as it should be. The Zebra ZXP SERIES 7 supports both Ethernet and USB Driver.

Warning: Ensure you have removed any previously installed Zebra ZXP Series 7 Card printer driver and REBOOT.

3.1. USB Printer Driver Installation

1. Right-click and choose **Run as Administrator** on the **DZ7CG.03.00.00.00.exe**.
2. On the Welcome to the InstallShield Wizard screen, click **Next** to continue.

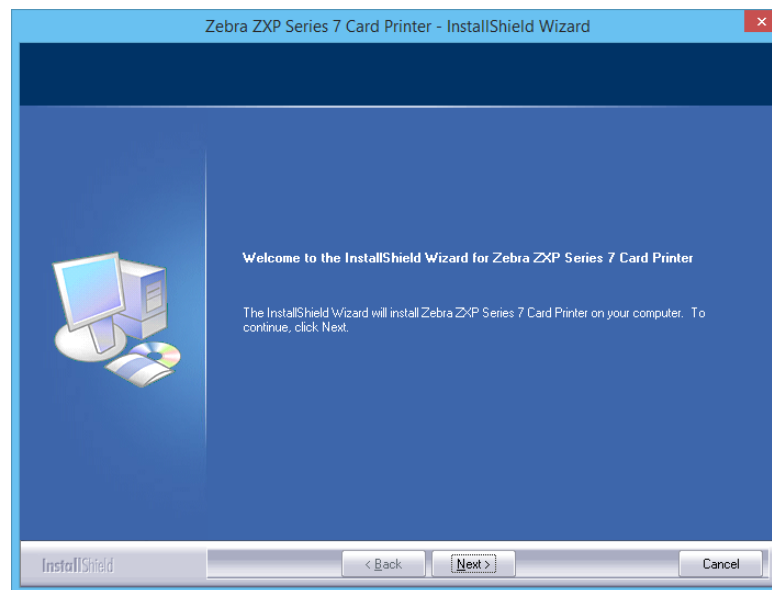


Figure 3-1 – USB Driver Installation Welcome Screen

3. Select **Install USB printer drivers**. This is the default, and then click **Next**.

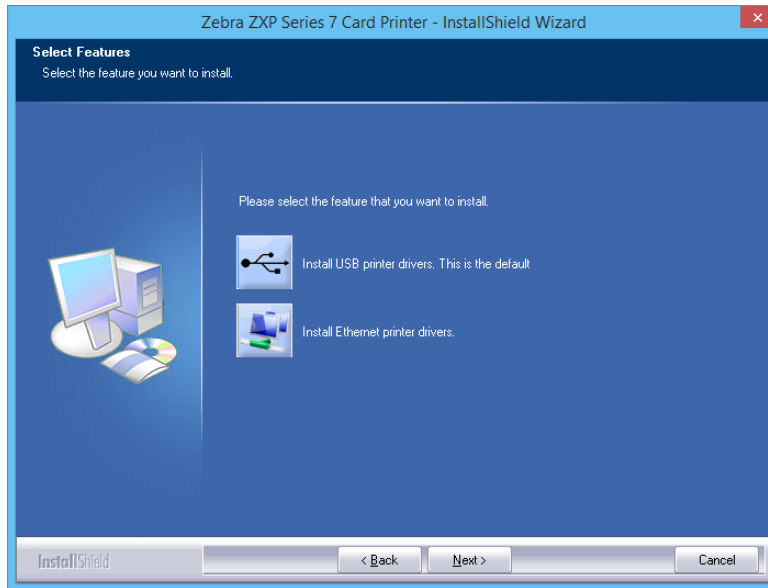


Figure 3-2 - USB Driver Installation

4. Ensure the printer is *turned off*, and then click the **OK**.

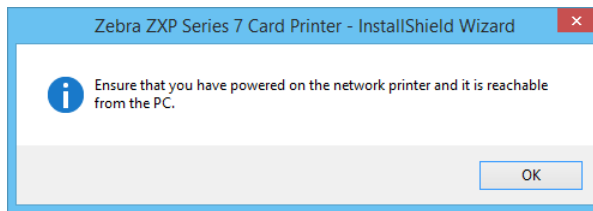


Figure 3-3 - USB Driver Installation Prompt

5. On the License Agreement window, select **Accept the terms of the license agreement**, and then click **Next**.

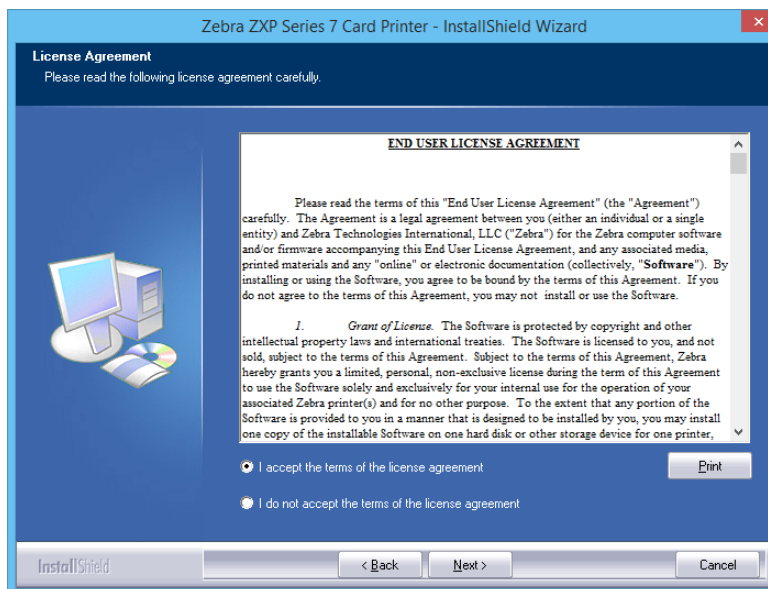


Figure 3-4 - USB Driver Installation License Agreement

6. Enter the name and company information, and then click **Next**.

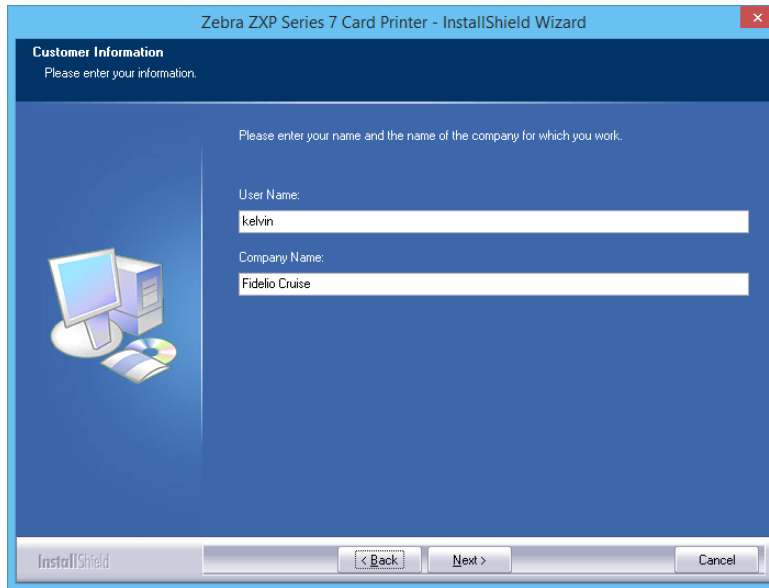


Figure 3-5 - USB Driver Installation Customer Information

7. On the Choose Destination Location window, click **Next** to accept the default setup location.

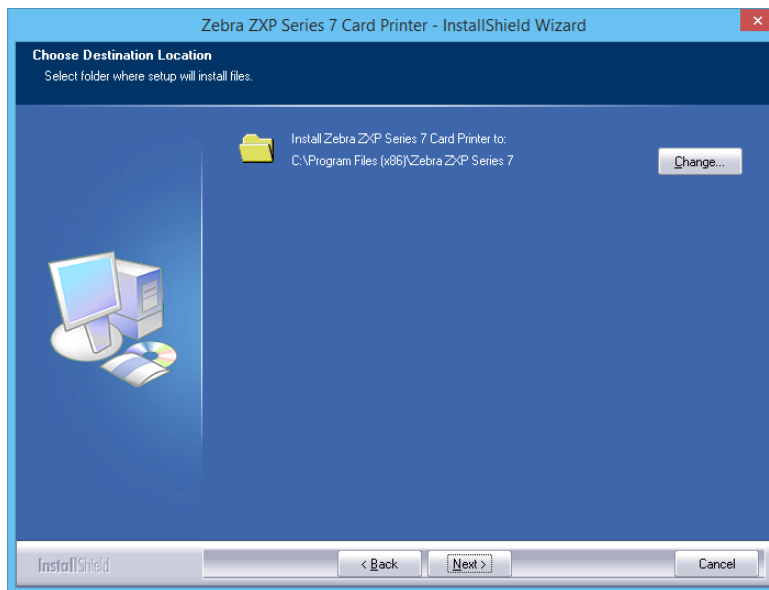


Figure 3-6 - USB Driver Installation Destination folder

8. Click **Install** to continue.

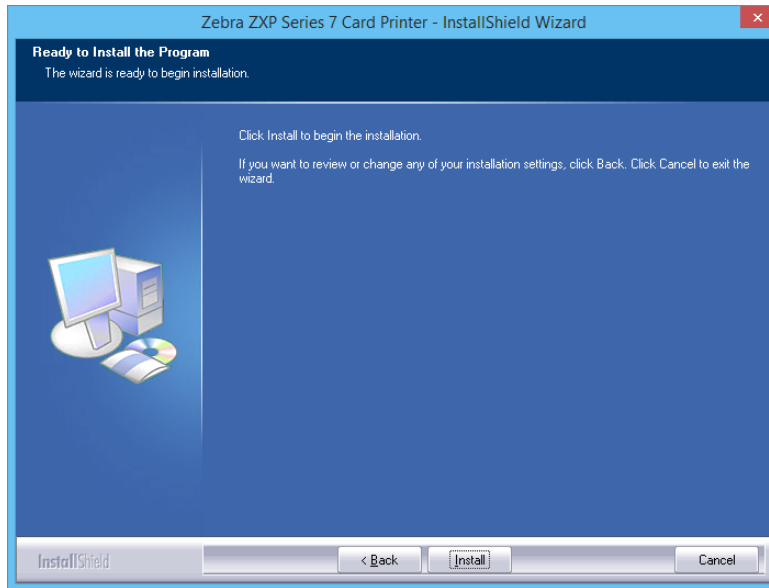


Figure 3-7 - USB Driver Ready to Install

9. Click **Finish** to complete the installation.

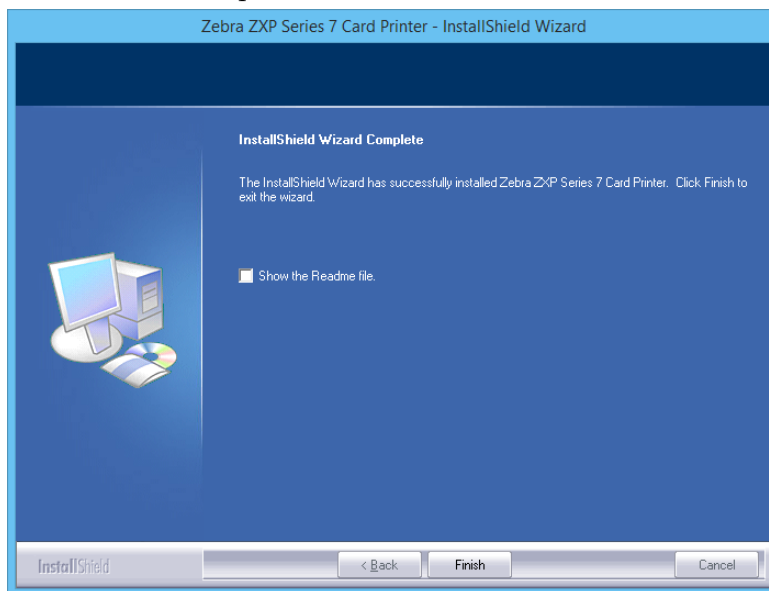


Figure 3-8 - USB Driver Installation Complete

10. In the **Control Panel, Devices and Printers** screen, the **Zebra ZXP Series 7 USB** printer is now installed and ready to print.

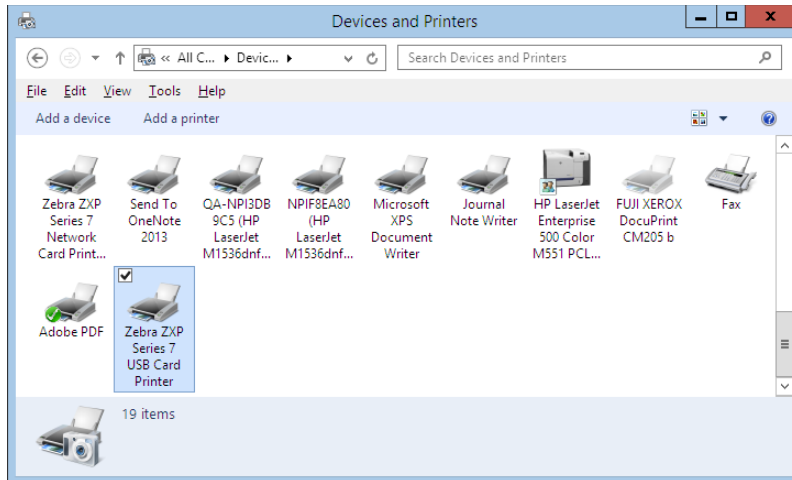


Figure 3-9 - Printer installed in Devices and Printers screen

3.2. Ethernet Printer Driver Installation

1. Right-click and choose **Run as Administrator** on the **DZ7CG.03.00.00.00.exe**.
2. On the Welcome to InstallShield Wizard screen, click **Next** to continue.

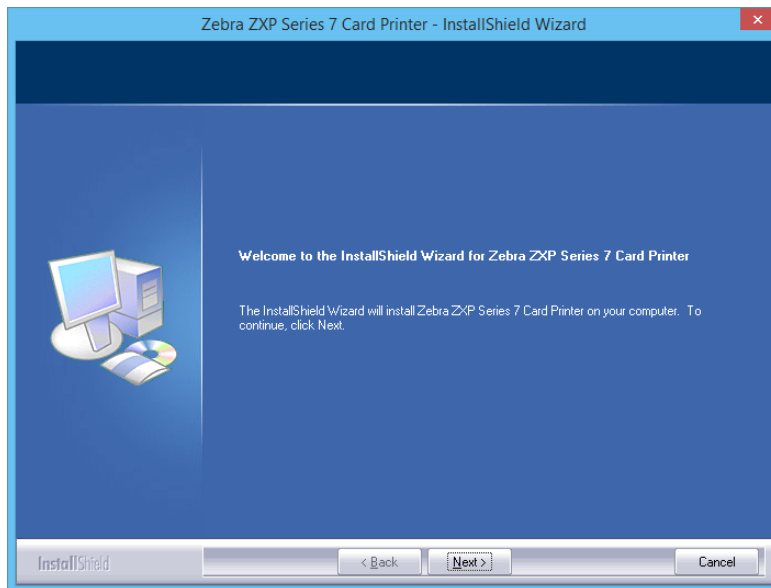


Figure 3-10 – USB Driver Installation Welcome Screen

3. Select **Install Ethernet printer drivers**, and then click **Next** to continue.

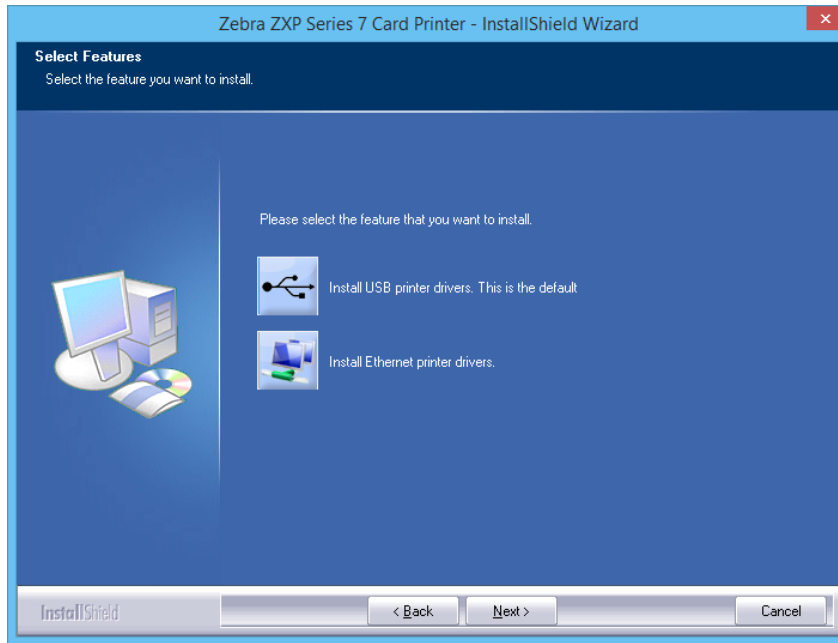


Figure 3-11 - Ethernet Printer Driver Installation

4. Ensure the printer is *turned on*, and then click **OK**.

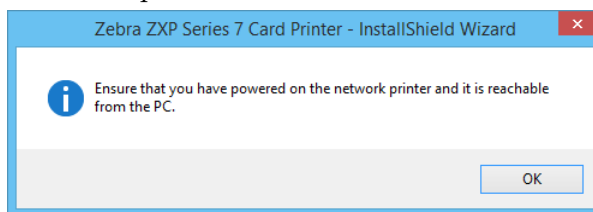


Figure 3-12 - Ethernet Driver Installation Prompt

5. On the License Agreement window, select **Accept the terms of the license agreement**, and then click **Next**.

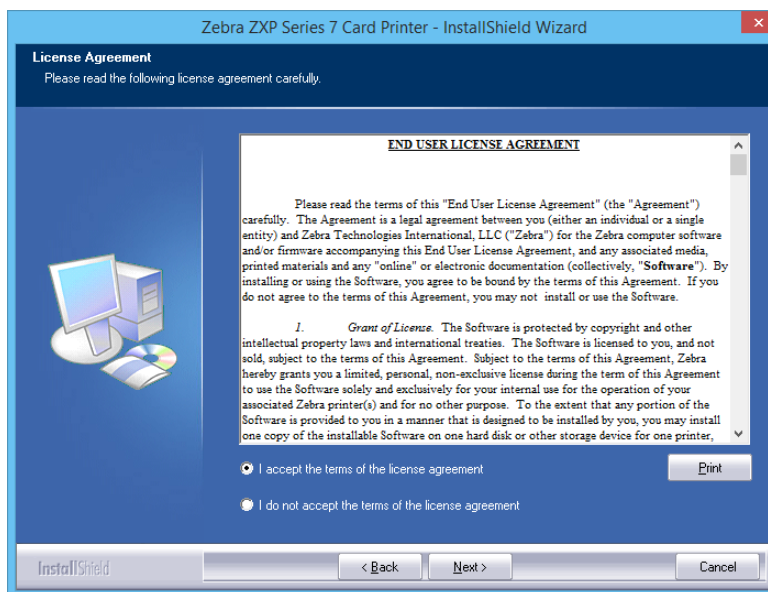


Figure 3-13 - USB Driver Installation License Agreement

6. Enter the **name and company information**, and then click **Next**.

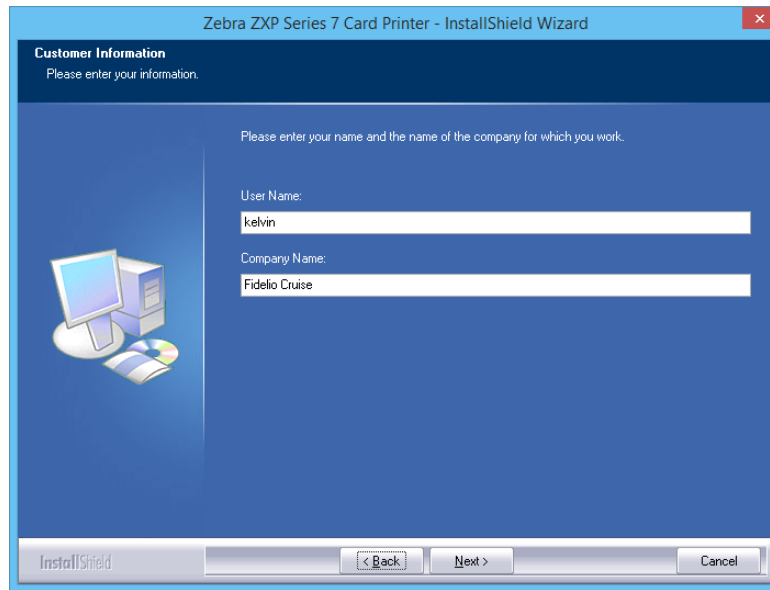


Figure 3-14 - USB Driver Installation Customer Information

7. On Search Ethernet Printers window, click **Refresh** to search for available Ethernet printers on the network. A list of network printers will be displayed. Select the desire printer, then click **Next**.

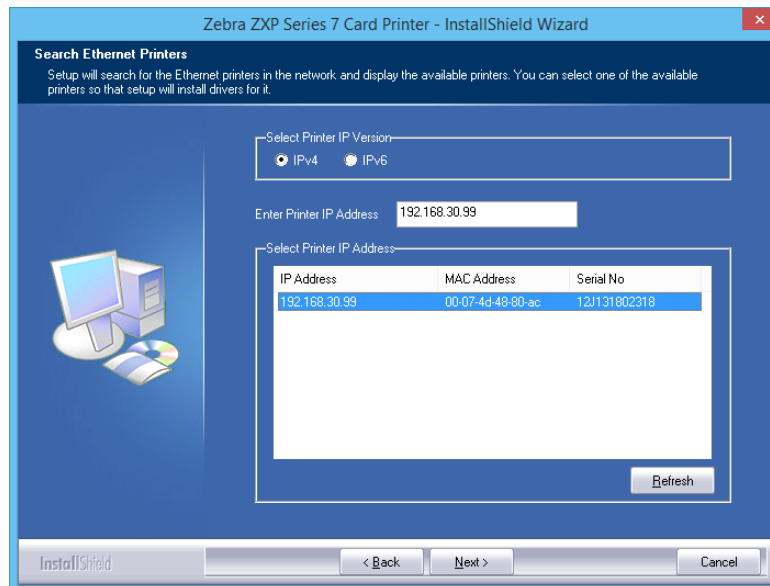


Figure 3-15 - Ethernet Printer Detection

8. Enter the **Location** of the printer and any **Comments** regarding the printer, then click **Next**.

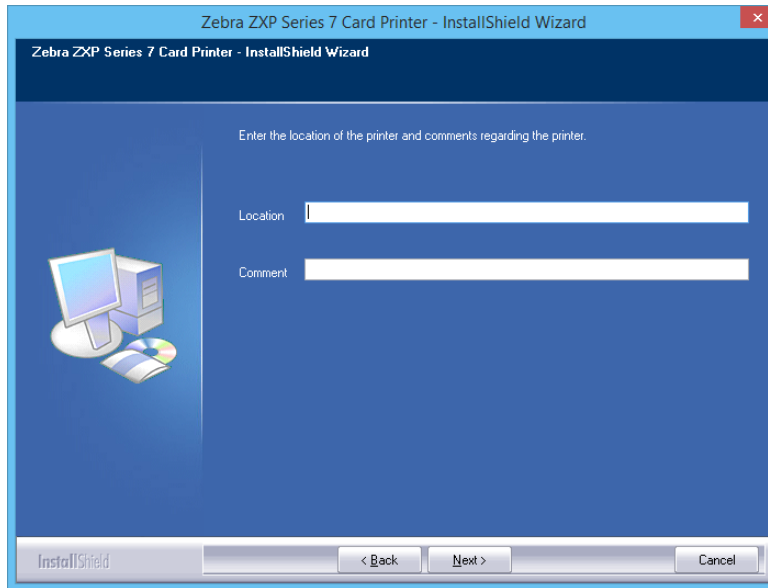


Figure 3-16 – Set Ethernet Printer Location

9. On Choose Destination Location window, click **Next** to accept the default setup location.

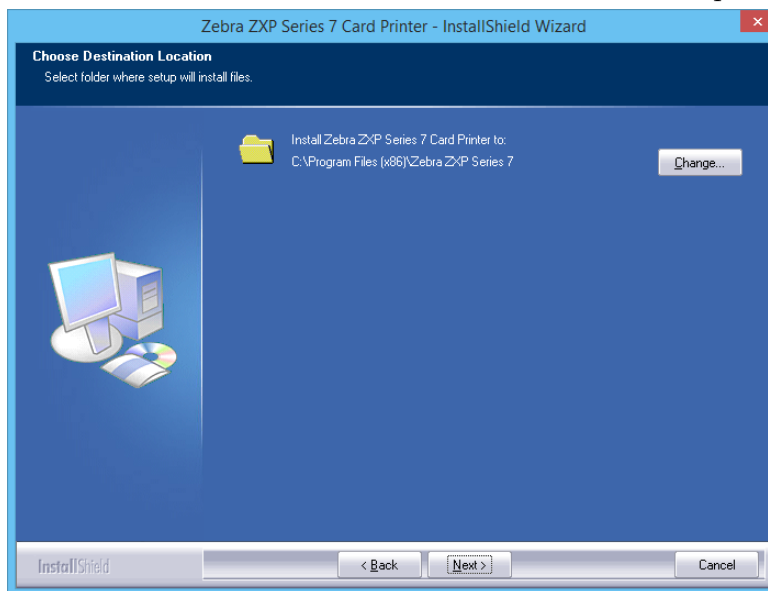


Figure 3-17 - USB Driver Installation Destination folder

10. Click **Install** to continue.

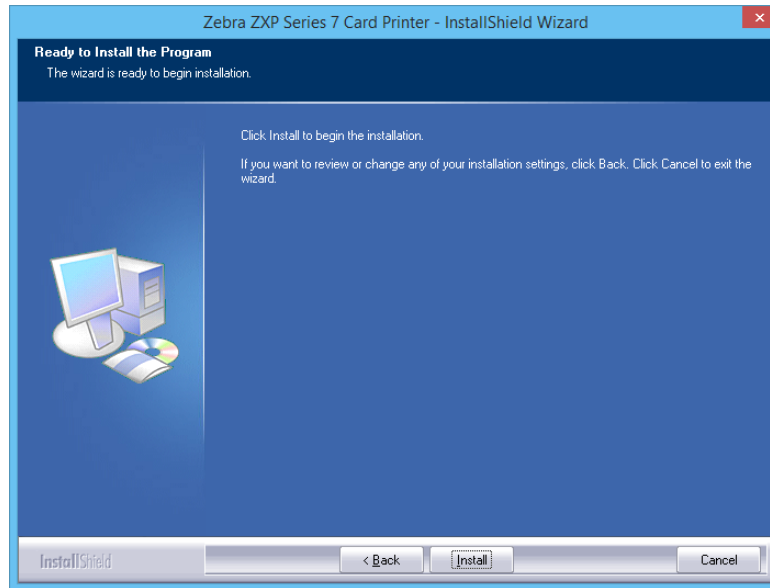


Figure 3-18 - USB Driver Ready to Install

11. Click **Finish** to complete the installation.

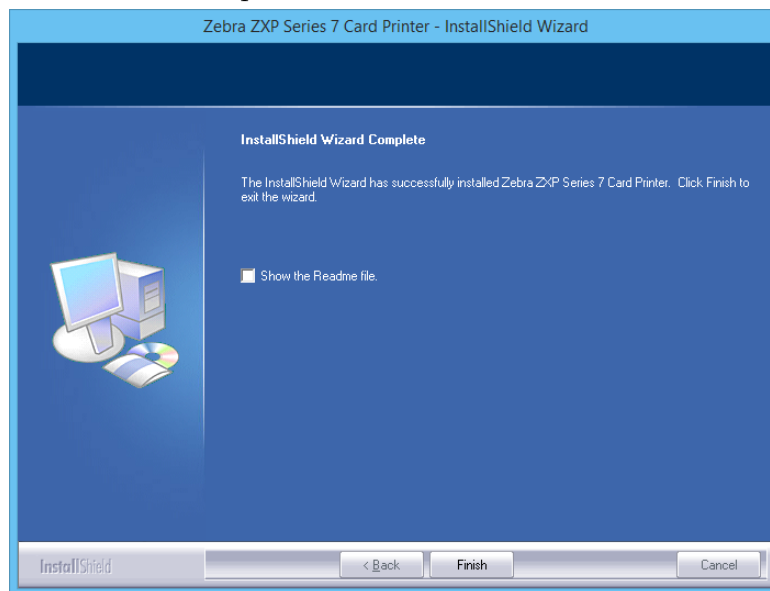


Figure 3-19 - USB Driver Installation Complete

12. In the **Control Panel, Devices and Printers**, the **Zebra ZXP Series 7 Network Card Printer** is now installed and ready to print.

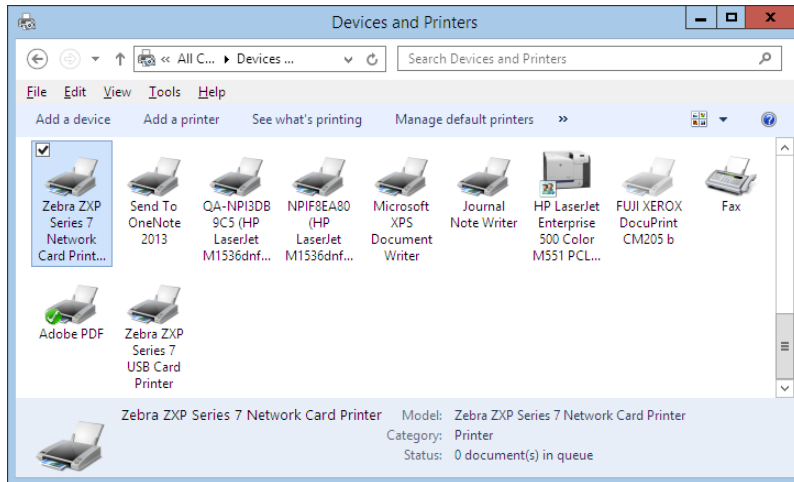


Figure 3-20 - Network Printer installed in Devices and Printers screen.

4. Firmware

The firmware version determines the operability of the device. See *Introduction* page for certified firmware version.

4.1. Updating the Firmware

1. In Printer and Devices, right-click on the printer icon and select **Printer Preferences**.

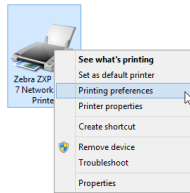


Figure 4-1 - Firmware Update

2. At the bottom of the **Card Setup** tab, click on **ZXP Toolbox**.

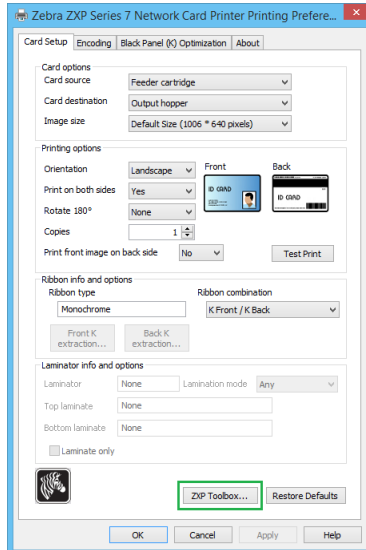


Figure 4-2 - ZXP SERIES 7 Toolbox

3. Under **Firmware and Lookup Tables**, browse for the BIN file in your local PC folder.

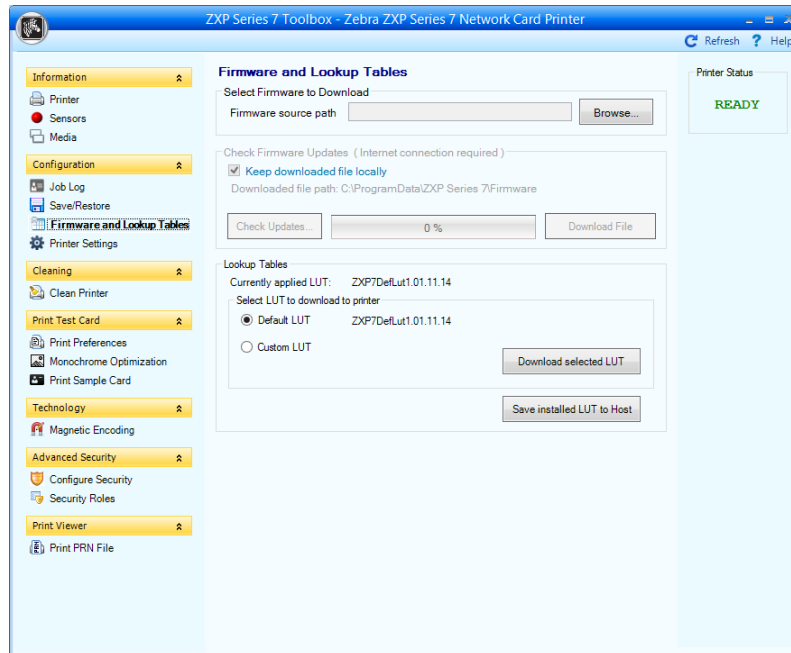


Figure 4-3 - Firmware Lookup Table

4. Select the file and click **Open**.
5. Read the warning about erasing the firmware, and then click **OK**.

Warning: The device will no longer function if the wrong firmware is applied.

6. Read the firmware file confirmation message, and then click **OK**.
7. During the firmware upgrade, the progress screen is shown on the device control panel.

Warning: Do not power off the device when firmware upgrade is in progress.

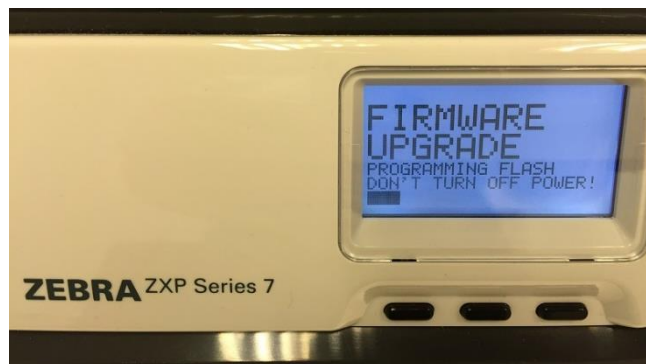


Figure 4-4 - Firmware Flash on Device

8. On completion, an **Upgrade Complete** is shown on Operator Control Panel.

9. Reboot the printer by powering it off/on.

4.2. Verifying the Firmware Version

1. In Printer and Devices, right-click on the printer icon and select **Printer Preferences**.

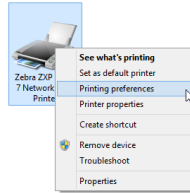


Figure 4-5 - Firmware Update

2. At the bottom of the **Card Setup** tab, click on **ZXP Toolbox**.

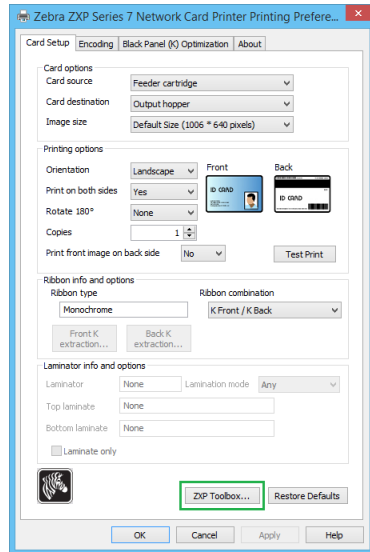


Figure 4-6 - ZXP SERIES 7 Toolbox

3. Under **Information** section, verify the firmware version displayed.

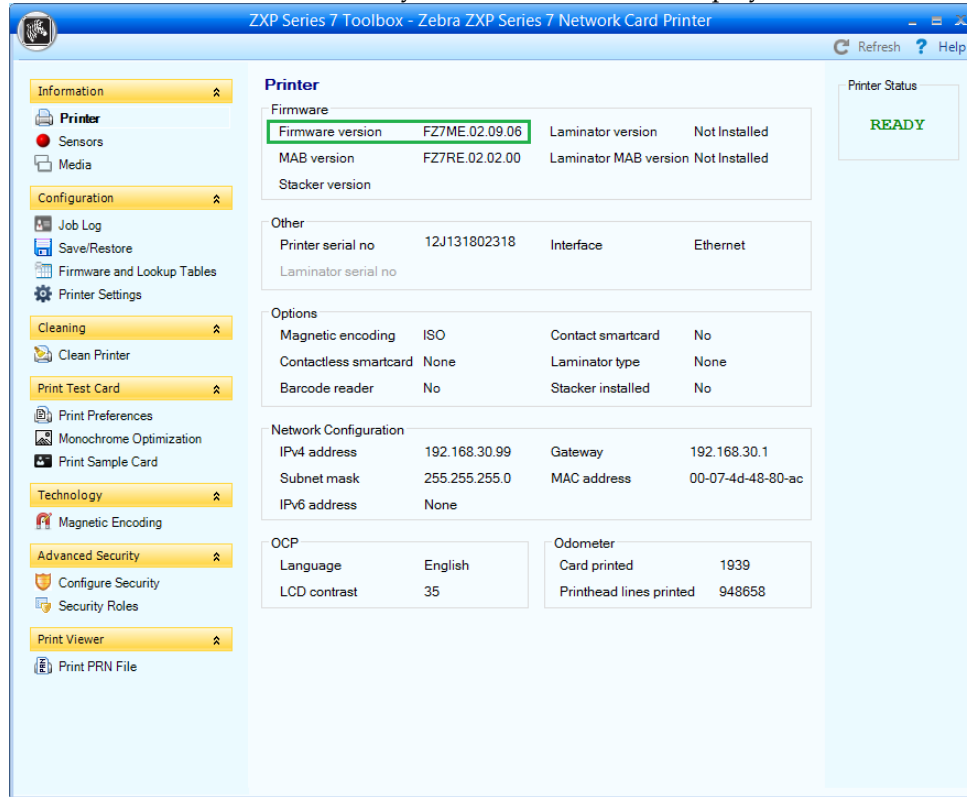


Figure 4-7 - Firmware Version Installed

4.3. Printer Configuration

1. In Printer and Devices, right-click on the printer icon and select **Printer Preferences**.

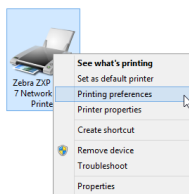


Figure 4-8 - Firmware Update

2. Go to the Encoding tab.

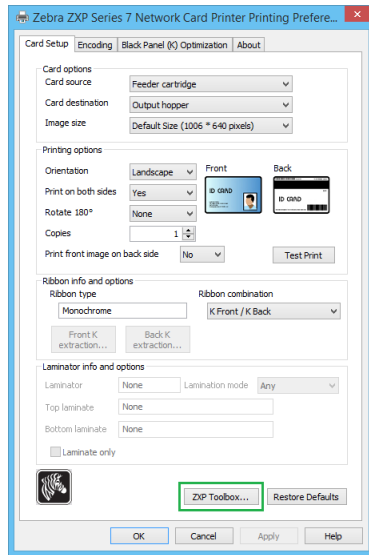


Figure 4-9 - ZXP Series 7 Printer properties

3. On the **Technology** section, select **Magnetic Encoding**.

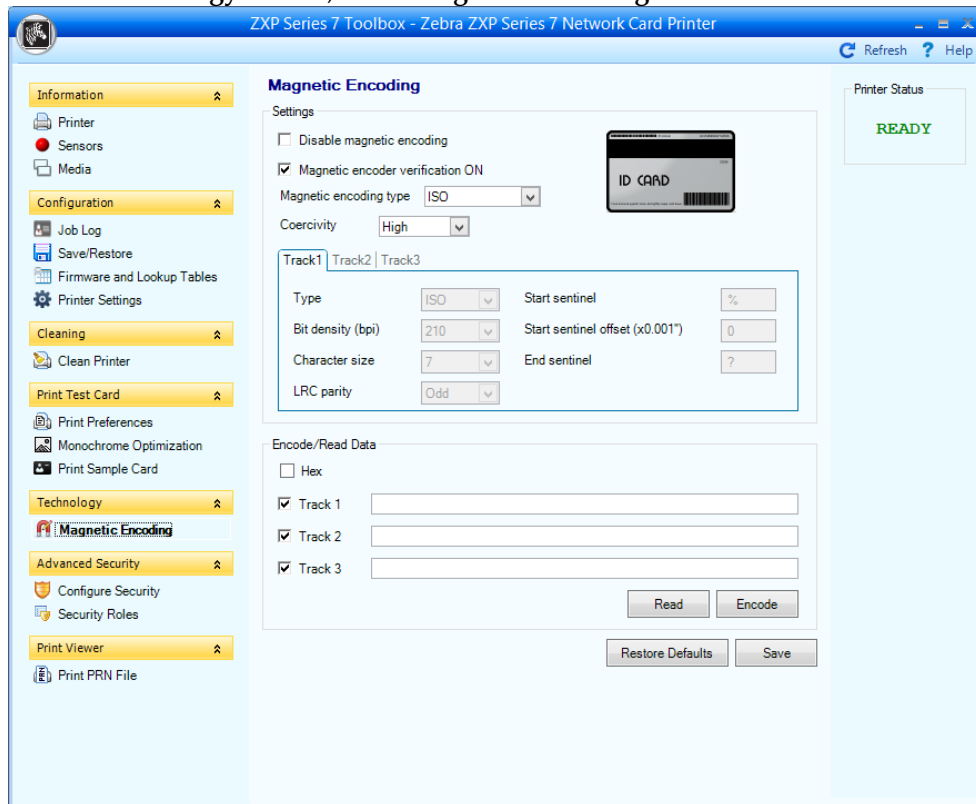


Figure 4-10 - Magnetic Encoding setting

4. Under **Settings**, make the following adjustments:
 - Magnetic Encoding type = *Custom*.
 - Track 1 Type = *ISO*.
 - Under Encode/Read data, check **Hex**.

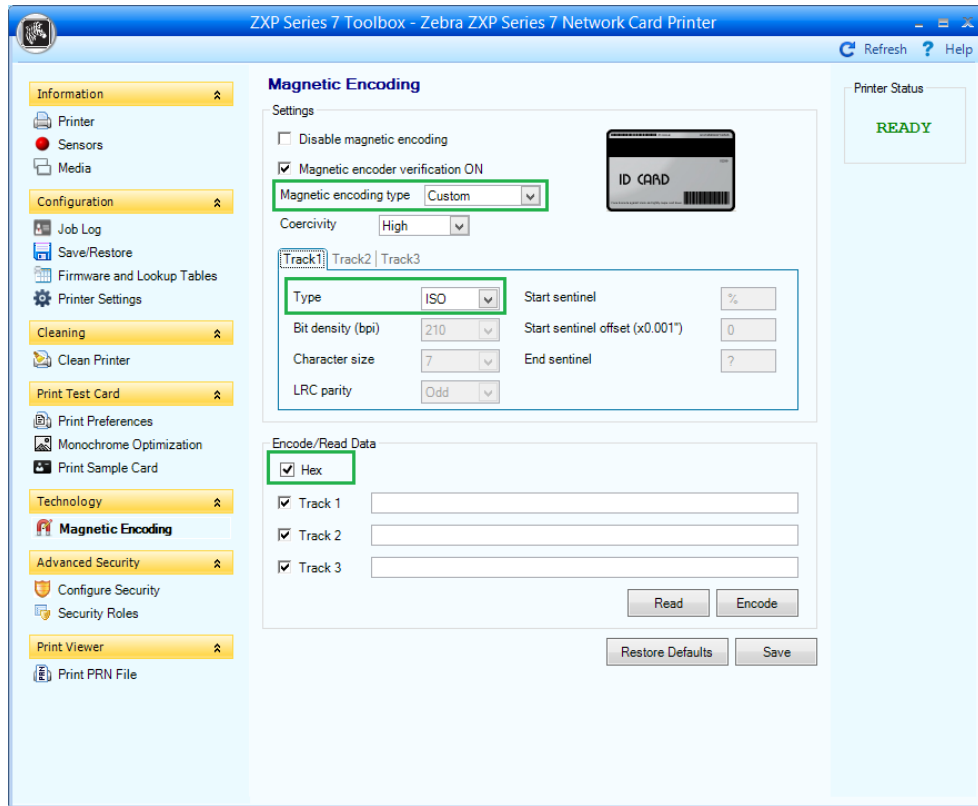


Figure 4-11 - Encoding Type Setting

5. Under **Track 2** tab, change the **Type** to **ISO**.

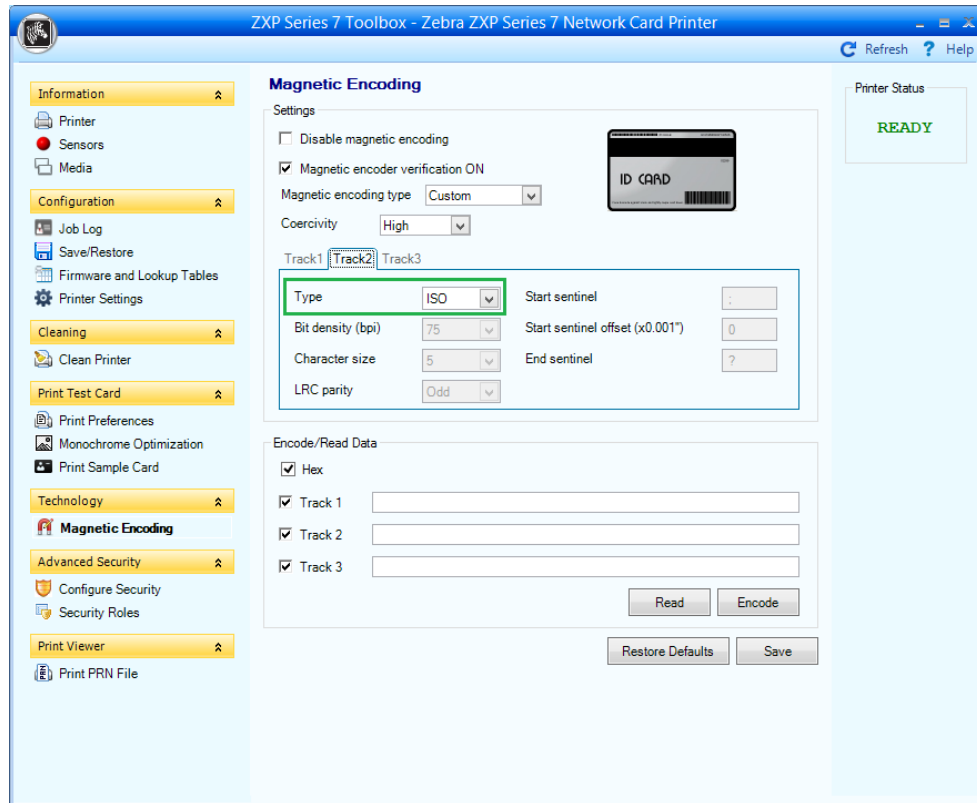


Figure 4-12 - Track 2 Type setting

6. Under **Track 3** tab, change these fields to:
 - Type = *Custom*.
 - Bit Density = *210*
 - Character size = *4*

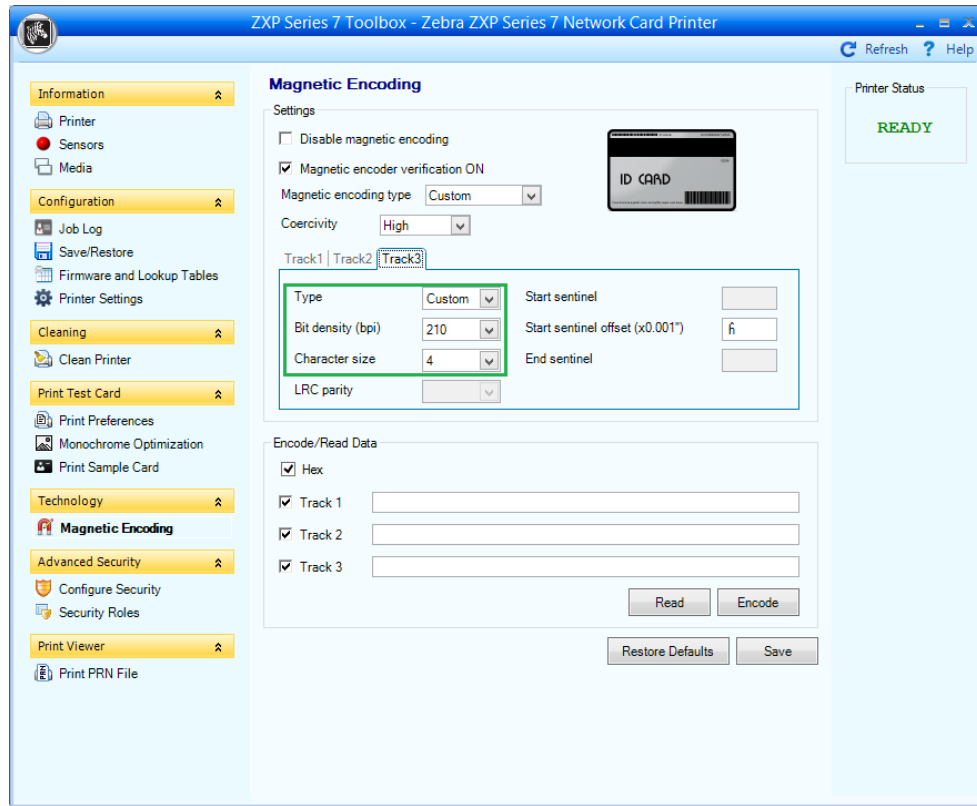


Figure 4-13 - Track 3 Type setting

7. Click **Save**.
8. On **Magnetic encoding values saved successfully** prompt, click **OK**.
9. Using the figure below as your reference, make sure the settings are correct, and then click **OK**.

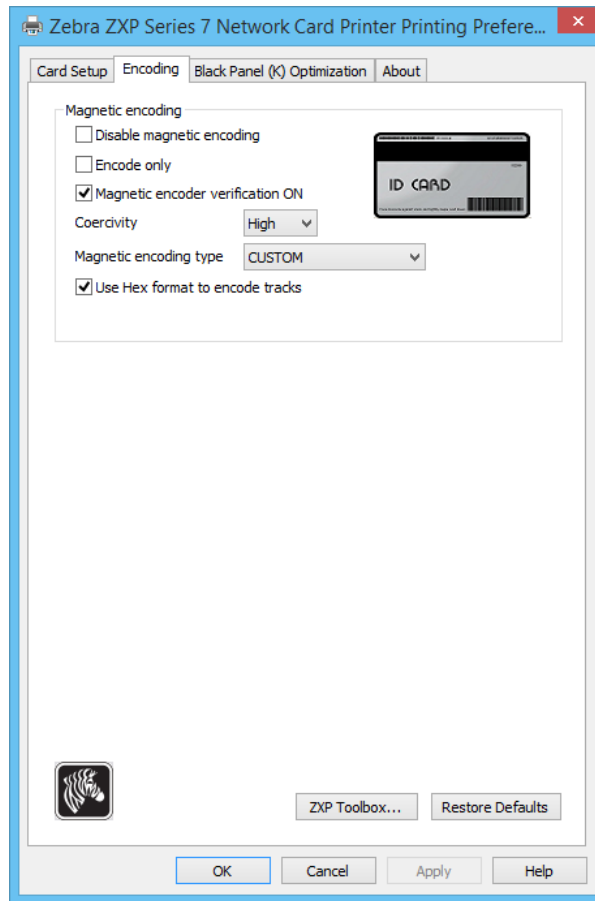


Figure 4-14 - Final Magnetic Encoding

5. Management Setup

The following steps describe how to connect the installed Zebra ZXP SERIES 7 printer to the Management module.

5.1. Hardware configuration

1. Copy the **ZMotifPrinter.dll** file to Fidelio Cruise application folder.

Note: The required DLL file ZMotifPrinter.dll is downloadable from Fidelio Cruise FTP: /Fidelio/Fidelio Cruise SPMS/Release730/Hardware Drivers/Zebra/ZXP Series 7.

2. Launch **Management module**, and select **Options** from the menu bar.
3. In the **Options** window, click the **Hardware** tab.
4. In the **Report Printers** section, select **Cards**, and then navigate to **Card Printer** combo box and choose **“Zebra ZXP7”** from the drop-down.

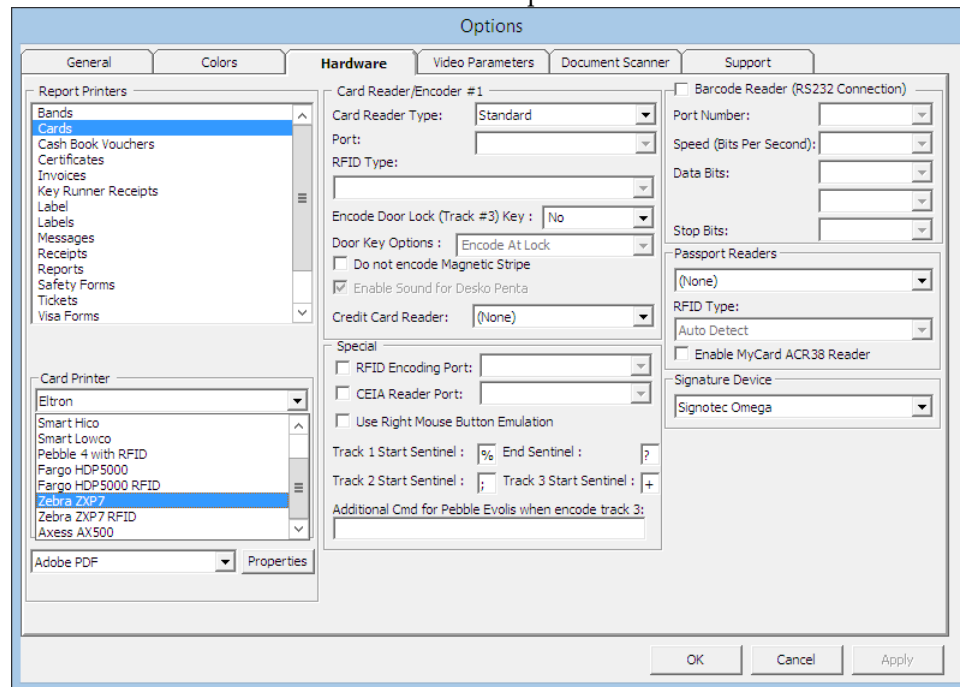


Figure 5-1 - Management module Hardware Options

5. Click on the **Discover Zebra Printer** to locate the Zebra ZXP Series 7 printer.
6. The application will search the network and display the network printer IP in the **Zebra Device Name** dropdown menu. Choose the printer from the list.
7. Select the card coercivity from the **Coercivity** dropdown list.
8. Select **Yes** for **Encode Door Lock (Track #3) Key**.

Tips: If the card stripe (back of the card) is blown color then the coercivity is *Low*, and if the card stripe is black color then the coercivity is *High*.

9. Next to Properties, click the drop-down and select the installed printer from the list.

Click **Apply** to save the settings, and then **OK** to exit.

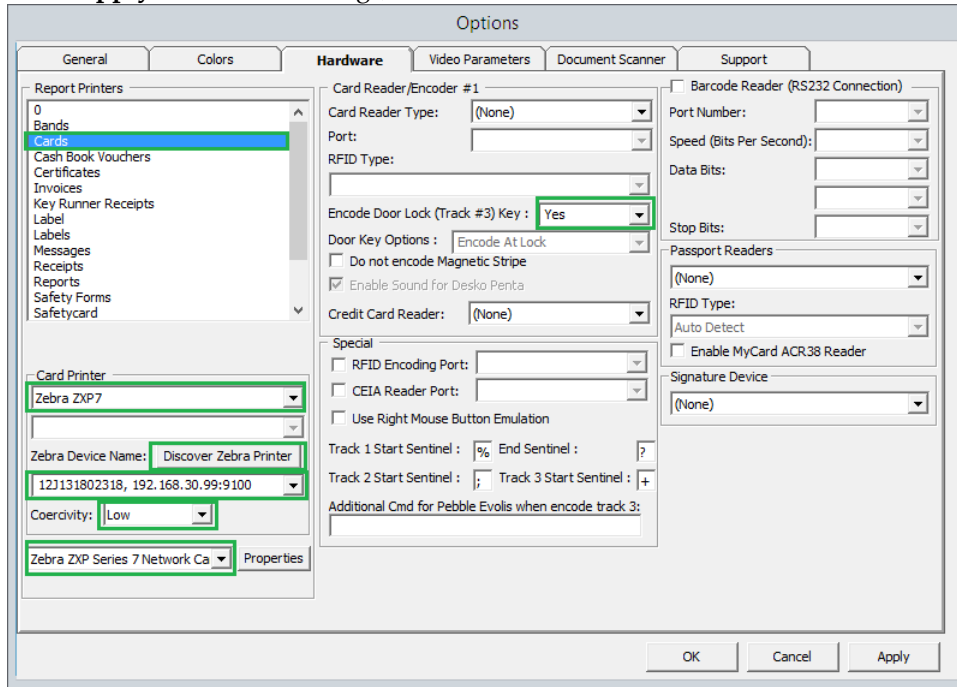


Figure 5-2 - Management module Coercivity selection

5.2. Crystal Report Setup

1. Open the **PAX Card** report template with Crystal Report.
2. Go to the **Details** section.

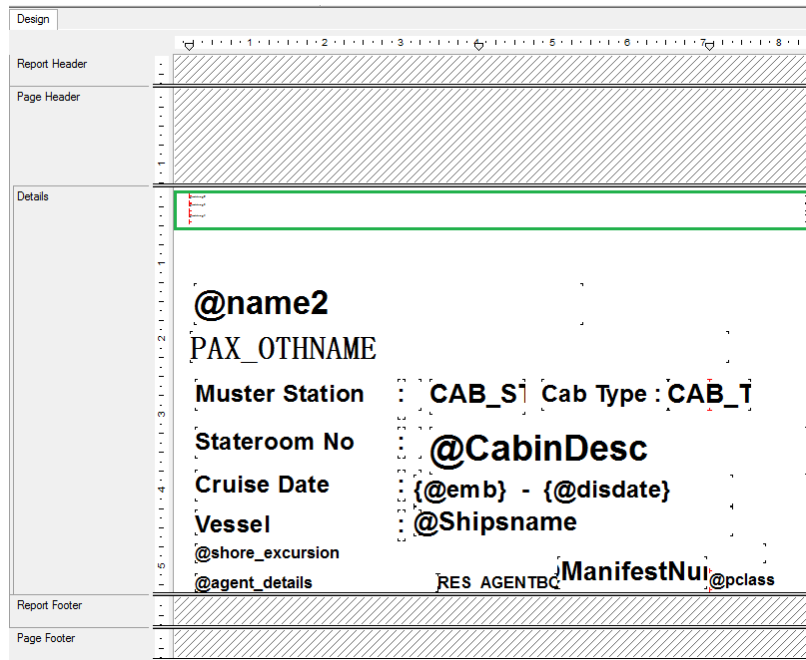


Figure 5-3 - Crystal Report Setup

3. Add 3 of these formulas in following sequence, then change the font size to 1.
`sselstring2='[$sselstring2]'` [~]
`sselstring3='[$sselstring3]'` [~]
`sselstring4='[$sselstring4]'`

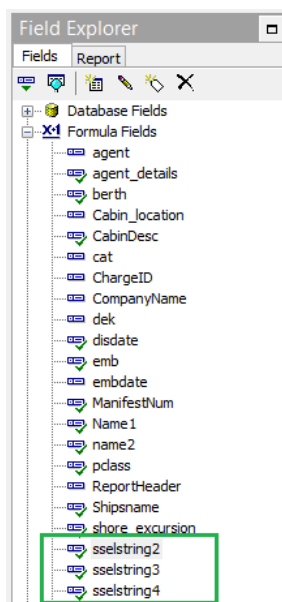


Figure 5-4 - Report Formula

4. Select **File, Printer Setup**.

On the Print Setup screen, check **No Printer**, and then click **OK** to close.

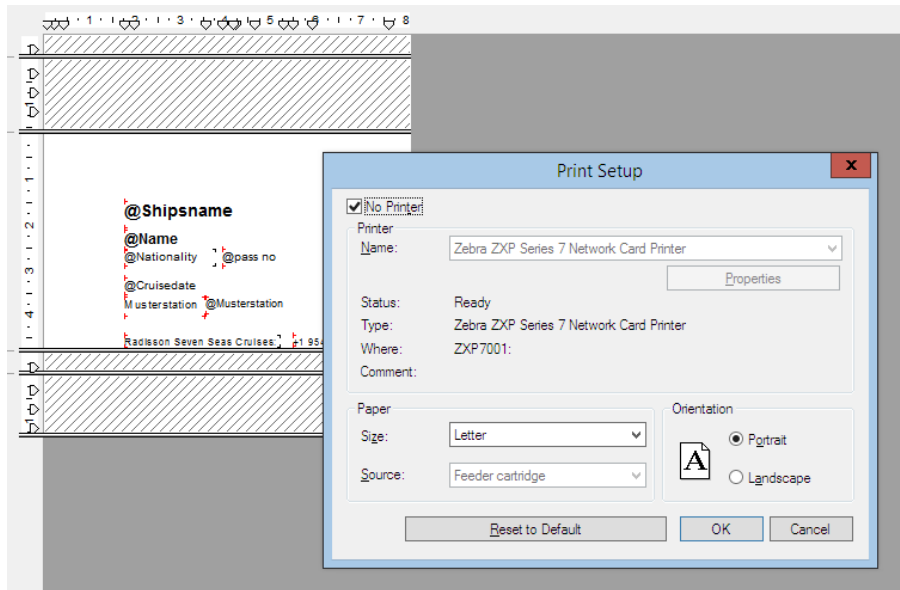


Figure 5-5 – Report Printer setup

5. Save the report template, and then upload into the **Administration** module.
6. Under **Report Setup**, add these 3 formulas to Formula section.


```
sselstring2=' [ $sselstring2 ] ' [ ~ ] sselstring3=' [ $sselstring3 ] ' [ ~ ]
sselstring4=' [ $sselstring4 ] ' [ ~ ]
```

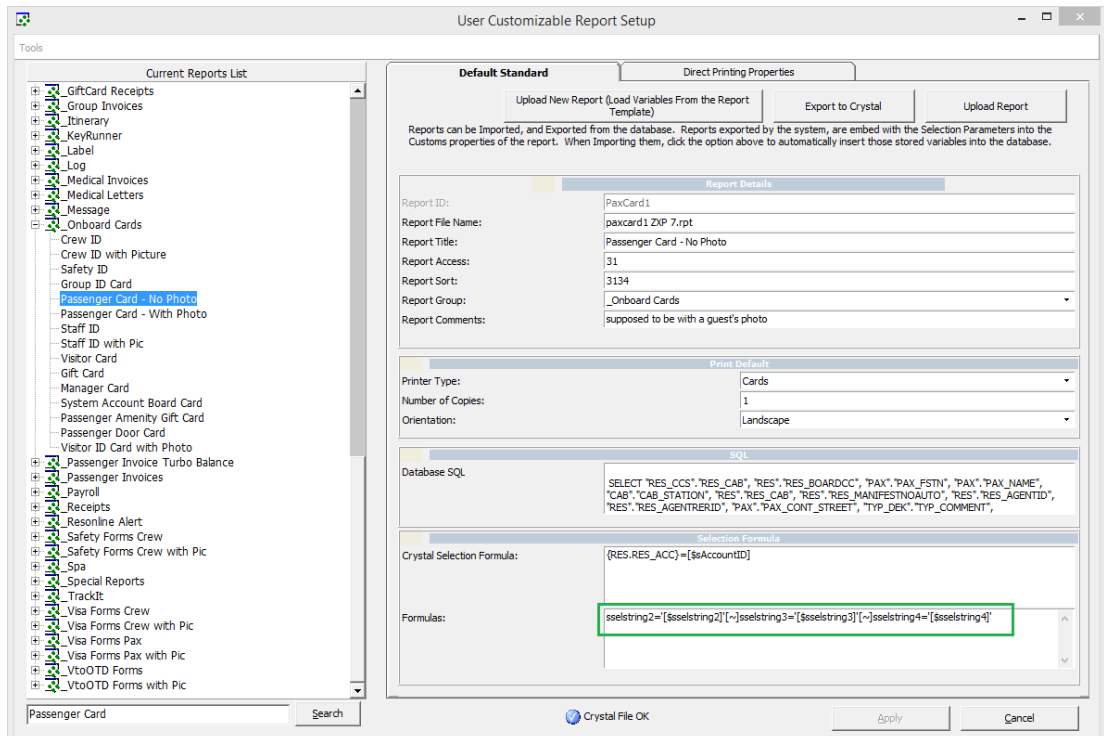


Figure 5-6 - Customized Report Formula

7. Save the report template.

6. RFID Handling

The Zebra ZXP SERIES 7 comes with a built in inlay antenna that supports UHF RFID frequency bands (860-960 MHz). An SDK Installation and Omnikey Driver is required prior to using the RFID feature.

6.1. SDK Installation

1. Run **ZXP SERIES 7SDK ZMotifSDKs_64_v3_0_4.msi** as Administrator.
2. On the Welcome screen, click **Next**.

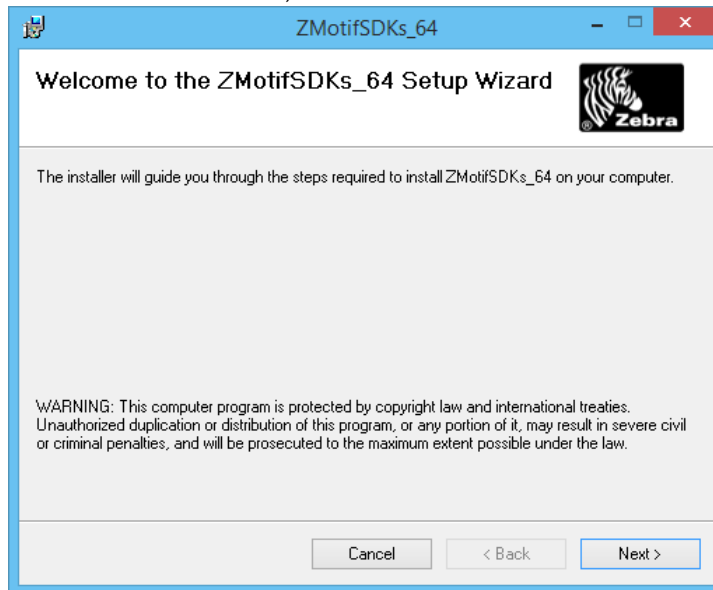


Figure 6-1 - SDK Setup

3. On the License Agreement screen, select '**I Agree**', and then click **Next**.
4. On the Select Installation Folder screen, select to install the SDK for '**Everyone**', and then click **Next** to accept the default installation folder.

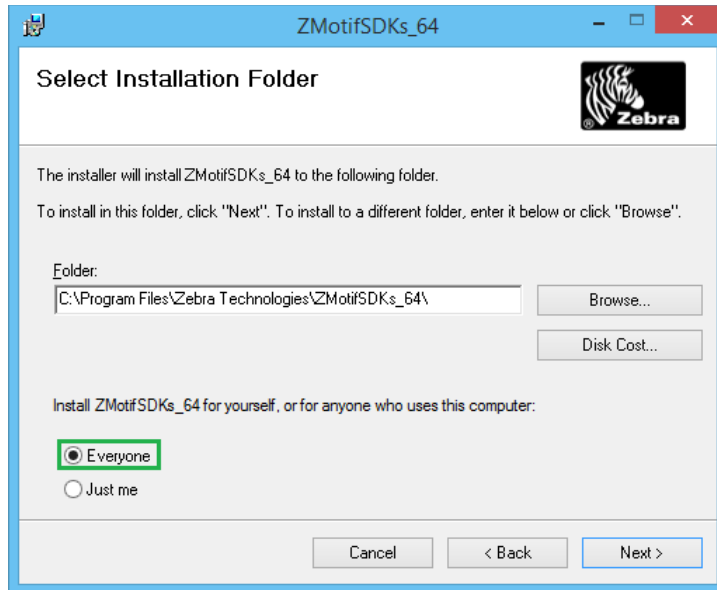


Figure 6-2 - SDK Default Installation folder.

5. On the Confirm Installation screen, click **Next** to proceed.
6. On the Installation Complete screen, click **Close** to exit.

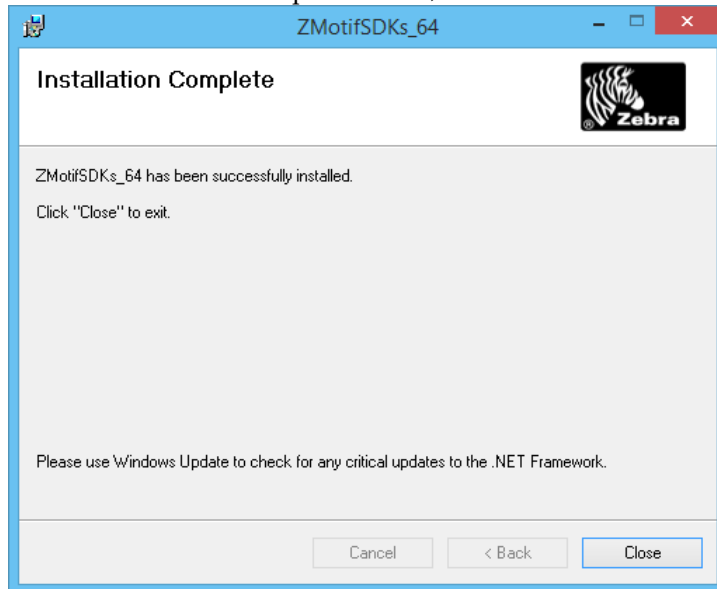


Figure 6-3 - SDK Installation Complete

7. Upon successful installation, the program is shown in **Control Panel, Programs and Features** screen.

Zebra ZXP Series 7 Card Printer	Zebra	26/6/2015	2.00.27
ZMotifSDKs_64	Zebra Technologies	26/6/2015	12.7 MB 3.0.4
ZXP Series 7 Toolbox	Zebra	26/6/2015	2.00.27

Figure 6-4 - SDK Program in Control Panel

6.2. Omnikey Driver Installation

1. Disconnect ZXP SERIES 7 USB printer cable from the computer.
2. Unzip the `Omnikey_5x2x_unattended_w7_x64_r1_2_26_140_0.zip` to a Temp folder.




Name	Date modified	Type	Size
 <code>HID_OMNIKEY5x2x_x64_W7_R1_2_26_140.exe</code>	13/8/2014 2:44 PM	Application	2,962 KB
 <code>HID_OMNIKEY5x2x_x64_W7_R1_2_26_140.msi</code>	13/8/2014 2:44 PM	Windows Installer ...	4,475 KB
 <code>OMNIKEY_5x2x_Driver_EULA.rtf</code>	5/8/2014 2:13 PM	Rich Text Format	56 KB

Figure 6-5 - OMNIKEY setup file

Note: For PC operating on Windows 8 OS, change the compatibility mode to Windows 7 before installing.

3. Right-click and select **Run as Administrator** on `HID_Omnikey_5x2x_unattended_w7_x64_r1_2_26_140_0.exe` to install.

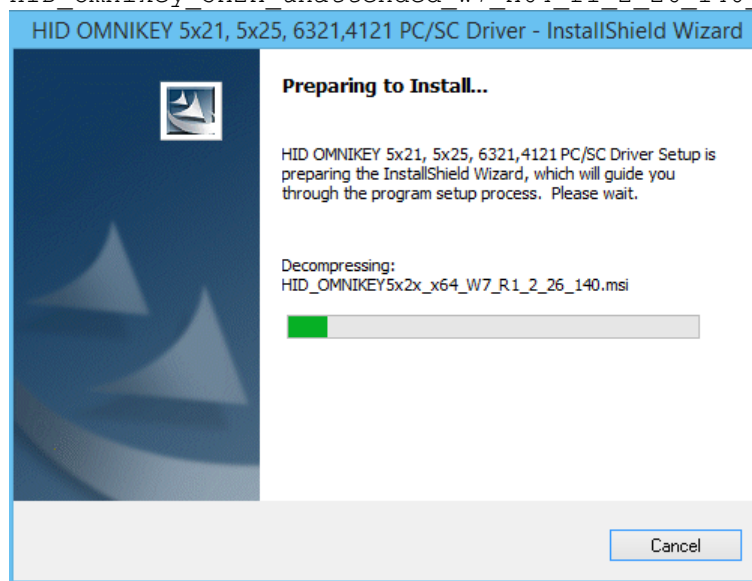


Figure 6-6 - Omnikey Installation

4. On the License Agreement screen, select **I accept the terms in the license agreement**, and then click **Next**.
5. Click **Install** to begin the installation.
6. Setup Status screen is shown, displaying the progress of the driver installation.
7. Once the installation is complete, click **Finish** to exit the wizard.
8. Reconnect the ZXP SERIES 7 USB printer cable to the computer.
9. Configure the Hardware in **Management module, Options, Hardware**. Refer to *Hardware configuration* for instructions.

6.3. Management Setup

1. For *RFID* printing, repeat the process in *Chapter 5.1 - Hardware configuration*.

Note: In point 5.1.4, choose “**Zebra ZXP7 RFID**” printer from the drop-down instead of Zebra ZXP7.

2. Ensure the following fields are correctly set:
 - Encode Door Lock (Track #3) = Yes
 - Omnikey CardMan 5x21-CL 0 is link.

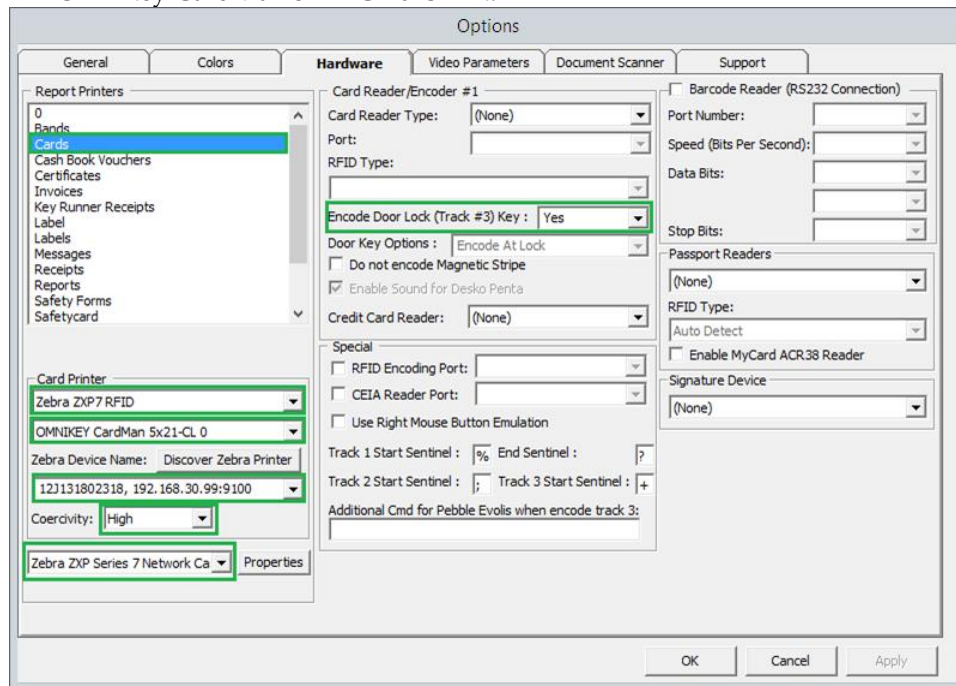


Figure 6-7 - RFID Setup